# **Stephen Andekian**

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Leading digital marketing teams, I drive business decisions and define strategic digital marketing requirements to create successful, sales-aligned strategies. With extensive expertise in marketing technology, leadership experience, and indepth marketing knowledge, I help companies elevate their digital marketing approach and modernize their strategies using the latest best practices.

- Modernized Leading Machine Identity Company Digital Front-door: Hired to overhaul Venafi's digital marketing experience, preparing the company for the next stage in its growth journey. In May 2024, Venafi was acquired by CyberArk (\$CYBR) for \$1.6B.
- Rapid Digital Marketing Growth and Strategy: Contributed to Trustwave's digital marketing growth and strategy, positioning it for strategic acquisition. In August 2015, Singapore Telecom (SingTel) acquired Trustwave for \$770M.
- Transforming Digital Presence: Led the strategic marketing transformation of major cybersecurity and computer forensic companies with up to \$821M ARR.
- Conversion and ABM Optimization Expert: Enhanced B2B companies with conversion-optimized strategies. At Venafi, advanced lead generation and ABM journeys by collaborating with marketing leaders.
- Forecasting and Budgeting: Managed marketing budgets from \$500k to \$10M. Collaborated with leadership to define fiscal year plans and reviewed marketing investments against market benchmarks.

#### MARKETING GROWTH EXPERTISE

- Strategic Digital Marketing Leadership
- High-Impact Marketing Strategies
- Digital Transformation Expertise
- ABM Implementation
- Marketing Technology Innovator
- Budget Management Proficiency
- Data-Driven Marketing Decisions
- Conversion Optimization Specialist

- Technical Lead Generation Mastery
- Cybersecurity Market Insight
- SEO and Content Marketing Expert
- Personalized User Experiences
- Web Infrastructure Modernization
- Al-Driven Marketing Solutions
- Marketing Team Development
- Cross-Functional Collaboration

#### **DIGITAL MARKETING EXPERIENCE**

Venafi, Palo Alto, CA March 2022 – Present

Venafi is a leading provider of machine identity management solutions that automate the discovery, protection, and management of machine identities to ensure secure machine-to-machine communication and prevent cyberattacks.

## Head of Web

- Transitioned the web focus to an ABM approach, improving targeted marketing efforts.
- Modernized Venafi's web infrastructure by migrating from a legacy Drupal site to a Next.js React framework on Vercel with a headless Kontent.ai architecture.

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- Increased web traffic by 35% YoY through strategic technical and content SEO initiatives.
- Personalized user experiences using Demandbase, tailoring content to individual needs.
- Integrated four disparate websites into the modernized venafi.com, including the migration of Jetstack.io.
- Streamlined lead capture processes by collaborating with Product Engineering to integrate free trial sign-ups with the public website and Marketo.
- Enhanced user engagement and satisfaction by directing the creation and management of content for Customer Success.
- Developed advanced web analytics dashboards, providing actionable insights for product, field, and corporate marketing teams.
- Incorporated Al-driven content recommendations and Al-generated search results by spearheading the Marketing Al workstream.
- Led the Venafi AI Challenge team, developing **Google Gemini integration** into Kontent.ai CMS for competitive content analysis and SEO suggestions.

## Trustwave, Chicago, IL

**December 2012 - March 2022** 

Trustwave is a leading provider of cybersecurity and managed detection and response services. With over **2,000 world-class security professionals**, Trustwave operates on behalf of **clients in 96 countries**, helping businesses securely embrace digital transformation. As a subsidiary of Singtel (SGX: Z74), Trustwave serves as the global security arm of Singtel, Optus, and NCS.

#### Interim – Chief Marketing Officer, (Dec 2020 – March 2022)

- Selected by CEO as Interim Chief Marketing Officer.
- Increased marketing-generated opportunities from \$410M in the previous fiscal year to \$605M.
- **Drove digital marketing and brand success** for a leader in cybersecurity and managed security services with \$500M+ in revenue, over 2,000 employees, and customers in 96 countries.
- **Established and executed strategic marketing plans** with senior leadership, focusing on Analyst Relations, Public Relations, and Digital Marketing to drive corporate transformation.
- Pivoted marketing focus from MSS (Managed Security Services) to MDR (Managed Detection & Response) go-to-market strategy.
- Defined a rapid response protocol to unify company responses to external and internal security events such as the SolarWinds and Microsoft Exchange Server attacks.
- Managed a \$10M corporate marketing budget effectively.
- Led marketing functions including strategic planning and budgeting, corporate marketing, content marketing and social
  media, product marketing, web services, creative services, public and influencer (media/analyst) relations, crisis
  communications, internal communications, and advertising.
- Transformed marketing centered on Analyst Relations, Public Relations, digital, events, and lead cultivation.
- Outperformed critical competitors including Dell SecureWorks, Palo Alto Networks, and CrowdStrike with a statistically superior Digital Marketing Plan.
- Bolstered Trustwave's standing with key industry analyst firms through strategic efforts.
- Conducted key analyst intelligence on industry analysts at IDC, Gartner, and Forrester.
- Achieved positive analyst reports, including:
  - o New Leader in Gartner's Magic Quadrant for Worldwide Managed Security Services Providers
  - o Leader in IDC's various MSSP MarketScapes
  - Leader in Forrester's Global MSSP Wave
  - Strong Performer in the Forrester MDR Wave

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#### **Director, Digital Marketing**

- Drove consistent high-growth, achieving 20% YoY increases in lead generation.
- Strategically developed and executed corporate rebrands, collaborating with executive management to drive multiple major rebranding initiatives.
- Positioned Trustwave as a top MSSP, leading to recognition as a leader in the Gartner Magic Quadrant for Managed Security Services, worldwide.
- Led management, architecture, and development teams, driving digital PCI sales offerings for major brands in hospitality, retail, restaurants, and financial organizations.
- Developed strategies to nurture prospective leads to the purchasing stage.
- Conveyed success metrics and revenue KPIs clearly to executive management.
- Devised and assisted in creating corporate branding guidelines.
- Defined detailed strategies for marketing automation and nurturing campaigns.
- Collaborated with consultants to define and implement a comprehensive SEO strategy.
- Managed a \$1M+ digital advertising budget, working with consultants to drive effective campaigns.

## **Guidance Software**, Pasadena, CA

January 2010 - December 2012

Guidance Software (NASDAQ: GUID), now owned by <u>OpenText</u> (NASDAQ: OTEX), is an industry leader in endpoint investigation solutions for security incident response and forensic analysis.

- Led corporate, conference, and subsidiary public digital strategy, driving a cohesive online presence.
- Optimized code for security, readability, scalability, and usability.
- Integrated Adobe Analytics for detailed reporting on web properties.
- Defined digital lead nurturing strategies for improved engagement.
- Integrated Eloqua with web properties for enhanced lead scoring and generation.
- Developed and implemented a successful SEO strategy, resulting in increased sales.

### Spaceman Media, Oconomowoc, WI Jan 2007 - Dec 2019

### **Owner and Principal Consultant**

Directed and executed digital marketing strategies for numerous well-known global companies. Developed applications and websites for high-profile events and personalities. Transitioned to focus on full-time roles and family commitments in December 2019.

#### **Clients Included:**

- McDonald's PCI Portal
- The Game Awards
- Floyd Mayweather Promotions
- SABA Talent Software for Technology
- Connectivity

## Tableau, Waukesha, WI

**January 2007 - January 2010** 

Tableau develops and manufactures products for the computer forensics community. **Acquired by <u>Guidance Software, Inc.</u>** (NASDAQ: GUID) in 2010, now owned by <u>OpenText</u> (NASDAQ: OTEX).

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Led web engineering for the corporate website, reseller portal, and internal finance applications.

- **Developed UI/UX** for the FBI-contracted TD3 (Forensic Duplicator).
- Integrated Adobe Analytics for detailed reporting on web properties.
- Defined digital lead nurturing strategies for improved engagement.
- Integrated Eloqua with web properties for enhanced lead scoring and generation.
- Developed a successful SEO strategy, resulting in increased sales.

#### **EDUCATION HISTORY**

Master of Business Administration (M.B.A.) - Marketing

University of Wisconsin - Parkside, Kenosha, WI Graduated with Distinction – **GPA: 3.922** 

Bachelor of Arts (B.A.) - Sociology

University of Wisconsin - Milwaukee, Milwaukee, WI